



uad bulletin

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Official Publication of the
UTAH ASSOCIATION FOR THE DEAF, INC.

April 1988

April Happenings

Friday 1st -- Salt Frat members meet at 6:45 pm at the Utah Community Center for the Deaf, 388 N. 400 E., Bountiful. A social follows afterwards.

Sunday 3rd -- Happy Easter!

Monday 4th -- Self Help for the Hard of Hearing will have its officers meeting, at 7:00 pm at the Center for the Deaf.

Tuesday 5th -- Utah Association for the Deaf board of directors meet at 7:00 pm at the Center for the Deaf

Wednesday 6th -- Learn how to use coupons at the Center for the Deaf, from 10:00 am to 12:00 noon.

Wednesdays 6th, 13th, 20th and 27th -- Sign language class taught by Kirk Walker. Beginners' class is from 6:30 to 8:00 pm; intermediates' from 8:00 to 9:30 pm. The classes are held at the Center for the Deaf.

Saturday 9th -- Bonneville Bowlers Club of the Deaf will host its 8th annual bowling tournament at Bonwood Bowl, 2500 S. Main, SLC. Registration begins at 7:00 am, bowling at 9:30 am. Evening will be a spring party, at the Labor Union Hall, 2261 S. Redwood Rd, SLC with happy hour at 6:00 pm and dinner at 7:00 pm. For more information on costs, call one of the Gavroses, 292-3726 (Bountiful T/V).

Saturdays 9th, 16th -- URID interpreters' certification from 9:00 am to 3:00 pm. If you want to be certified, call Annette Tull for your appointment.

Tuesday 12th -- The Institutional Council for USDB will meet at the Utah State Office of Education at 4:30 pm. Contact Dennis Platt for more information. Annette Tull will be on hand to interpret for deaf people.

Tuesday 12th -- Senior citizens get together at the Center for the Deaf from 10:00 am to 3:00 pm. A class on Medicaid will be presented at 10:30 am; another one, on Medicare, will be presented at 1:00 pm. A luncheon will be served after the morning class. For more information, call Don Patterson or Ann Thatcher.

Friday 15th -- Golden Spike Athletic Club for the Deaf will have its monthly meeting at the USD Multipurpose Room, at 6:30 pm.

Saturday 16th -- A trip to Wendover is planned by the Salt Lake NFSD Division #56. For more information, and to make reservation, Call Ann Thatcher, 596-7223 (T/V, SLC) or LaRue Ross, 262-5838 (T, Midvale).

Wednesday 20th -- Monthly meeting of the State Advisory Committee for Services to the Adult Deaf/Hearing Impaired will take place at 4:00 pm at the Utah State Office of Education, 250 E. 500 S., SLC.

Wednesday 20th -- Self Help for the Hard of Hearing will have its general meeting at 7:00 pm at the Center for the Deaf.

Saturday 23th -- "UCCD Goes Hawaii" is the theme of this year's Utah Community Center for the Deaf fundraiser. Get tickets early -- see attached flyer. Deadline for buying your tickets is April 9.

Tuesday 26th -- Utah School for the Deaf Coalition from 7:00 pm to 9:00 pm

Saturday 30th -- Learn to make whole wheat bread at the Center for the Deaf from 10:00 am to 2:00 pm. Bring your own ingredients. Don Patterson will be the instructor. Please call and make reservation. The number to call is 533-5997.

President's Message

Of important interest that the deaf community and other interested persons should note in the Bulletin this month is an article written by Jack Levesque, Executive Director of California's DCARA. This article has sweeping ramifications on deaf people's rights to privacy and being treated equal. The president experienced the very same example of ignorance on part of the Office of Rehabilitation when a letter was sent to him and included in the letter was a copy of a TDD "transcript" of a phone call between him and another rehabilitation professional. It was very offensive to the UAD president and as a result it gives reason to advise all deaf people in Utah not to make TDD or TTY calls to any vocational rehabilitation office. Not even to their VR counselor. Use the URS. There is reason to believe that the deaf persons' calls are on paper and all conversations are put in their charts or files. If deaf people object to this kind of treatment, the deaf person should go to his VR counselor and ask to see his file and see if any TDD or TTY conversations are in the files. The Office of Rehabilitation under Mr. Jim Hilber, state hearing-impaired specialist, spent approximately \$30,000 to purchase Krown MP20Ds with paper rolls and installed in every VR office in the state. Why was that so? To interfere with our rights to privacy? Treat us differently?

There are other important matters that need to be brought to your attention. One: SB218 was passed by the 1988 legislature and signed into law on March 10th by Governor Bangerter. In this particular piece of legislation it establishes a Division of the Hearing Impaired. (Very inappropriate -- "Hearing-Impaired", what's wrong with "Deaf"?) That much is known, much is not known. Whether deaf people in Utah should have known about the bill or not raises another interesting question. If this SB 218 has to do with the deaf in Utah, wouldn't it have been a proper procedure to involve the deaf themselves or at least let them know? Even so, in anticipation of rather subtle changes in how or who will head this new Division of the Hearing-Impaired (I prefer the word Deaf) the deaf community will want 100% say in who will run it. The UAD board went on record as not in support of Mr. Jim Hilber, the state hearing-impaired "specialist," as being the person in charge of the DHI. The recent protest and demands at Gallaudet University in Washington, D.C. is serving as an example to all deaf people that "deaf people want to control their own destiny", signed by Gary Olsen, executive director of the National Association of the Deaf. In addition to this, the desposed hearing person, Dr. Elizabeth Zinser said, "What is happening across the country is a civil rights time of the deaf community." Those words were well spoken. The deaf in Utah will want and demand more say in events and laws that affect their way of life.



Selection of New President Sets Off Nationwide Protest

Students at Gallaudet University in Washington, DC created a riot upon learning that a hearing person had been chosen to be the next Gallaudet president. The protest sparked a nationwide outpouring of support from alumni and from the Congress, which provides approximately 75% of the university's budget.

Dr. Elizabeth Zinser, a vice chancellor for academic affairs at the University of North Carolina in Greensboro, was the Gallaudet board of trustees' choice to lead the only liberal arts university for the deaf in the world. Her qualifications for the job is of high caliber, however she has no knowledge of deafness and possesses no sign language skills.

The protest started on Sunday, March 6 and at the time of writing (March 13) was still in effect. Friday the students led a peaceful march on the Capitol, asking that four demands be met: that a deaf president be selected; that the chairperson of the board of directors be fired; that the Board of Trustees be balanced so that at least 51% of the board is made up of deaf members; and lastly, that there be no reprisals against students who took part in the week-long protest.

The Board of Trustees has been called back to tackle the problem of naming a new president. Dr. Robert Sanderson, Dr. Frank Sullivan and Phil Bravin, all deaf members of the Board of Trustees, formally reaffirmed their support of a deaf president for Gallaudet University, and oppose the choice of a hearing president.

The Gallaudet board of trustees had chosen Dr. Zinser over two deaf candidates.

Nationwide Relay Service Proposed in Legislation

Legislation is being drafted by the staff of Senator Paul Harkin, Iowa, including input from at least ten key deaf people. The National Center for Law and the Deaf has already submitted an initial draft of a bill which will be revised until a final version is agreed upon. Entitled "The Dual Party Relay System Act of 1988," the enactment of this bill may be important in persuading Federal Communications Commission to act on the proposed TDD relay petition this year.

In addition, the American Telephone and Telegraph Company (AT&T) had been invited to attend the session, but it was unable to send a representative due to short notice. However, AT&T showed its interest by submitting a favorable position paper on the issue of an interstate TDD relay system.

Participants in the drafting conference agreed to focus on issues related to interstate (state-to-state) TDD relay system and to leave issues concerning intrastate (within state) TDD relay systems within the respective jurisdiction. It was agreed that there is a need to submit a bill at the earliest opportunity during the current session of the US Congress.

UAD Board Meeting Summary

January 5, 1988 at the Utah Community Center for the Deaf. Present: D. Mortensen, A. Peebler, R. Cochran, P. Green, S. Snow, S. O'Neal, L. Perkins. Excused: D. Platt, J. Harper, J. Westberg, B. A. Campbell. Visitors numbered six.

Minutes Read: Minutes of the December 1987 meeting was accepted as read.

Lockers: The board decided to give the remaining lockers to UCCD.

Relay System: The Utah Relay System will start January 12, hopefully. The board passed a motion to thank Madeleine Perkins for handling the job well. The UAD is also to write a thank you letter to Robert Sanderson and his committee for their work in drafting the relay service papers.

Work Sessions: The board decided to set up work sessions.

Interpreter Policy: Four hours sick leave and four hours vacation leave was added to the interpreters' biweekly paycheck.

February 2, 1988 at the Utah Community Center for the Deaf. Present: A. Peebler, L. Perkins, R. Cochran, P. Green, LS. Snow. B. A. Campbell, S. O'Neal, J. Westberg. Excused: J. Harper, D. Platt. Visitors numbered 15.

Delegate's Combo: The UAD will provide the combo ticket to the UAD delegate at the convention in South Carolina.

Interpreter Policy: The board approved having the interpreter payroll done by Pro Benefit Staffing Inc.

Senior Citizens: The UAD will get involved to help senior citizens in the project to get transportation.

Deaf Input: President David Mortensen, on behalf of the UAD Board of Directors, is to write a letter to Dr. Blaine Peterson, with copies to Jim Hilber and Dr. Judy Buffmire, indicating that Jim Hilber is trying to get a new building for the hearing impaired, and has not included deaf persons' input or that of the UAD, and ask that he be required to ask for their input so that they are included in the whole proceedings. Also, to bring to our attention at least a week in advance and not at the last minute with very little information. A reminder is to be put in that it was the UAD which spearheaded the drive for the present UCCD building and without the UAD support, there would have not been anything.

Utah Power & Light Installs TDD

The Utah Power & Light Company in Salt Lake City has installed a TDD for the convenience of its customers.

Inquiries about billing, service, problems, cooking information - in short, all that the company offers to all its customers - can be obtained over the phone by means of a TDD.

Bank of America Offers Banking from Home

Bank of America customers in California now can do most of their routine banking in the comfort of their homes. With **HomeBanking**, customers may communicate with Bank of America by electronic mail; pay bills to more than 6,000 companies including department stores, utilities, and oil companies; make balance inquiries on their Bank of America checking, savings, and credit card accounts; transfer money between accounts; and review checking account statements.

In addition, customers may schedule payments and transfers up to one month in advance and cancel prescheduled transactions, and request information from the bank by electronic mail.

All a customer needs to get started on the service is a Bank of America checking account and a TDD with ASCII feature, personal computer, or a terminal with a modem. The bank is selling an inexpensive terminal that lets customers use the service without the bother and expense involved in a typical computer system. Called the AT & T 1300, the telephone book size terminal comes complete with a built in modem for \$79.95. Customers simply connect the terminal to a television set and a telephone line.

HomeBanking service is available from 6:00 am to 12:00 midnight, seven days a week, and currently costs \$8.00 a month plus regular checking account charges. Customers receive the first two months' service free.

Easter Seal Society and IBM Join to Assist Disabled People

The National Easter Seal Society and the IBM Corporation have a joint program to help persons with disabilities in the purchase of computers for rehabilitative and therapeutic purposes.

Under the program, targeted for ten cities on a nationwide basis, eligible residents with disabilities can contact the local Easter Seals office to purchase a selected system unit from IBM at 30 to 50 percent off the list price. Some selected personal computing products, including adaptive hardware and software, are available. Easter Seals will give free, comprehensive one-on-one assistance before and after the sale, and IBM will give intensive, personalized support and training in the use of these products.

Cities targeted for this program are Little Rock, Arkansas; Santa Cruz, California; Denver, Colorado; Miami, Florida; Atlanta, Georgia; Chicago, Illinois; Toms River, New Jersey; Providence, Rhode Island; San Antonio, Texas, and Salt Lake City, Utah.

Inquiries about orders or information may be obtained by calling Ed Porter of the National Easter Seal Society in Chicago, at 312-243-8880 (T) or 312-243-8400 (V).

Reprinted from the GA-SK Newsletter

Deaf People's Rights to Privacy

Recently, I learned about a legal case in another state that brought up many concerns about the issue of deaf people's privacy. It made me wonder if deaf people have the same rights to privacy, guaranteed by the Constitution, as hearing people. I wonder how I will feel if I ever find myself in a legal predicament, knowing that information I assumed was private might be available to the court.

This particular case was a trial involving a deaf person. From what I understand, evidence introduced in court consisted of paper print outs of TDD conversations made through a relay service. Whether the court accepted the evidence is not really the point here. The point was that the private conversations of TDD users were kept on file. I find this a very frightening fact. If the phone company suddenly told hearing people that their conversations had been recorded and kept, all hell would break loose on the phone company. But apparently this relay service maintained copies of all conversations without raising an eyebrow.

Our own relay service, CRS (California Relay Service), does not keep records of conversations. That was one point the deaf community was quick to insist upon when the CRS was being set up. Operators, however, are human beings with memories. If a court were to subpoena an operator about a phone call he or she might remember, the operator could be required by law to testify in court. Since we have no other way of making calls to hearing people without TDDs, what does this say about our right to telephone privacy?

At this same trial, some questions about the role of interpreters also came up. It seems that one interpreter worked for the prosecution as both an interpreter in the courtroom, and as part of the investigation team making phone calls, collecting data, and rounding up sources. I believe that the Registry of Interpreters for the Deaf should make it very clear that this is inappropriate. In a court situation, the interpreters should be completely impartial. Court interpreting is a very difficult job at best, and a professional interpreter should put 100% of his or her efforts toward getting accurate communication to and from the deaf person. Another interpreter, this time on the side of the defense, found himself in a conflicting position. He decided to resign from court interpreting in order to work for the defense. This caused a problem because of information obtained in a confidential manner. It becomes very unclear to both the deaf person and the interpreter when a conversation is private and when it isn't.

Confidentiality is a sticky area in all legal situations. Conversations that are "protected" by law include those held between a lawyer and his client, a doctor and a patient, or between a clergy member and a parishoner. When an interpreter is involved in one of these conversations, he cannot be required to repeat what he heard unless the client, patient or parishoner first gives permission. But there are many other times when we must communicate a private issue and we assume that the interpreter will not repeat it -- in court or over coffee with friends.

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Since many of our most private conversations require the presence of a "third party" who may be a stranger to us, it is vital that our rights to privacy are vigorously protected. Deaf culture is not understood by hearing people, and our communication modes are "foreign" to the hearing world. Just the difference makes it suspect to some hearing people. When we must use a hearing person, whether as a relay operator or a professional interpreter, we must feel that they are trustworthy, sensitive people who will be allowed to protect the privacy they must invade.

*Written by Jack Levesque
DCARA News*

Presidential Aspirants Install TDDs for Election Year

Two presidential aspirants, Senator Robert Dole, R-Kansas, and Governor Michael Dukakis, D-Massachusetts, have shown support of disabled persons during the election year.

Governor Dukakis' record includes signing the Deaf Rights Law in 1983, setting up the Task Force on Deafness in 1985, and establishing the Massachusetts Commission for the Deaf and Hard of Hearing in 1986. The Dukakis headquarters has listed a TDD phone number, 617-542-1417.

Senator Dole is himself a disabled person, due to war injury during World War II. He has a long track record of concern and support for disability rights. There is a video tape available from the Dole for President Disability Coalition, entitled "To the Stars Through Difficulties," with closed captions. The tape can be obtained by calling 202-223-9400 (T).

Portland Hosts NWAAD Basketball Tourney

Thirteen men's teams and three women's teams from all over the Northwest participated in the 34th annual Northwest Athletic Association of the Deaf basketball tournament. Portland Metro Association of the Deaf men's team won the championship over Greater Seattle Club of the Deaf team. On the distaff side, the Greater Seattle Club of the Deaf women's team captured the crown after the championship game with the Salem Athletic Club of the Deaf team.

Officers for the NWAAD were reelected to their fourth term. Dennis Platt continues as president, with Robert Scheffel as vice president and Myron Greenstone as secretary-treasurer. Craig Opheikens was reappointed by the president as recording secretary.

A local team, the Utah Athletic Club of the Deaf, was voted the team sportsmanship award. Ron Nelson of UACD was named to first team All-Stars.

Utah Relay Service Update

Utah Relay Service has officially been in operation for about 60 days. In January there were 3,404 calls; 5,269 in February. We are handling about 175 calls every day.

To serve you better, we need your support and cooperation. Some of the problems we are working on are:

1. Our equipment does not always accept TTY calls well. We get lots of scrambling, numbers become letters on our computers, and words have extra letters in them, making it hard for us to understand messages. We will be meeting with our technicians on March 15th to see if we can solve these problems. Until then, please be patient with us. We will type slower to TTY callers and do our best to relay your calls. We are as frustrated as you are!

2. We have had many complaints about our lines always busy, and long waiting for an operator. Please, again, be patient. We have been told our answer message does always show on your TDD/TTY. We are trying to solve that problem, too. If you hold for more than five minutes and your call is not urgent, please hang up and call again in 20-30 minutes. Sometimes we get 30 calls all at one time! Callers get tired of holding and hang up. Then we get only a few calls in the next two hours. It seems sometimes that **everyone** tries to call at the same time! Please keep trying. Don't give up!

3. Several of you now have credit cards so we can make long distance calls for you. The reason we ask you to get a credit card is because we had a few callers give us wrong phone numbers and URS had to pay for the call. You can get a telephone credit card from any long distance company you choose (MCI, US Sprint, TelAmerica, Access, AT & T, etc.). We called all of them. The only one who can answer TDD calls is AT & T. Utah Relay can relay your calls to MCI, US Sprint, TelAmerica, Access, etc., to request credit cards. You can call AT & T for a telephone credit card on your TDD at 1-800-525-6028.

Miss Your Bulletin? Call Editor!

Too often the editor receives a complaint on a missing Bulletin some months after the reader misses his or her Bulletin copy. Normally readers should receive their copy of the next month's Bulletin before the beginning of that month.

Do not wait! Call the editor at her home, 479-5259 (T, Ogden) and give her the information. If you have moved, it is your responsibility to inform the editor right away - the post office will not forward bulk mail. A note mailed to her home

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instead of a phone call will do. But ... don't wait! Don't miss more than one issue!

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4. If you have a complaint about URS service, please call Madelaine Perkins at 295-8245 (TDD and voice). Do not call an operator. Operators are not allowed to take complaint calls.

5. Please call URS on 298-9484 if you have a TDD or TTY and live in the Salt Lake City calling area (this is not for those callers who use the 1-800-346-4128 number). Sometimes we receive a call on the voice line (298-9482), and when we try to transfer the call to our computer, sometimes we cut you off. Please do not use the voice number if you use a TDD.

6. We want to remind you again that we are not an emergency service. Please dial 911 for police, fire, paramedic or ambulance. If you call us, it takes more time and makes confusion with the emergency services. Their equipment tells them the emergency is in Davis County (where the URS is), and we give them another address, not in Davis County. It takes time to explain why, and that wasted time could be responsible for the emergency becoming worse. If 911 does not answer TDD, then call URS. Give us your name, address, telephone number, and quickly explain the problem. We will then try to get help to you.

We are enjoying our work here at URS. We know we can do better. We are working on that. Please let us know when we do something wrong so we can correct it. We are growing in numbers of calls, and already need to have more operators. However, our budget does not allow that, so we will serve you the very best we can with what we have. We love it when you tell us that we are doing a good job. And when you tell us we are not doing very well, we do our best to do better.

THANK YOU FOR USING UTAH RELAY SKSK!!

Valley Mental Health Moves to New Quarters

Salt Lake Valley Mental Health has moved to 7434 South State Street in Midvale, one block south of its previous location. The phone numbers remain the same. The building is Willowbrook Professional Plaza.

It opened for business at its new location on March 14th.

Travel Here 'n' There

Right after their Hawaiian trip, Kenneth & Priscilla Burdett left by car to visit Prissy's aunt and help her celebrate her 99th birthday, and also visit two of her sons... Dennis & Shirley Platt flew to Portland, Oregon to attend the Northwest Athletic Association of the Deaf tournament.

Rattles 'n' Powder

January 22 -- Melissa Ann, daughter of Tammy Ann & John Meyers, and a granddaughter of Jane & Richard Jeffs of Roosevelt. Great grandparents are Oma Lee Richins and Fred Richins, also of Roosevelt.

February 11 -- Landon Rhees, son of Ted & Diane Deelstra, and a grandchild of Elaine Sprouse, Layton and Jerry Deelstra, also of Layton.

February 12 -- Robinette Sue and Bridgette Marie, twin daughters of Beverley & Fred Eggers of Seattle, Washington.

March 3 -- Damain Lawrence, son of Kim & Alfred Medina, and a grandson of Betty & Von Jones. Great grandmothers are Berdean Christensen & Myrle Jones, all of Salt Lake City area.

March 6 -- Jordan Micheal, son of Jo Ann & Raul Raya of Sparks, Nevada, and a grandson of Elaine Sprouse and Jerry Deelstra, both of Layton.

Wedding Bells

December 11 -- Beverly Kennedy to Fred Eggers, united in wedding rites in Seattle, Washington.

To a Higher Glory

February 16 -- Evelyn Jacobs, 48, died on her birthday of a heart attack.

March 9 -- Loren DeGraw of Payson passed away. He was the father of Lloyd DeGraw of Sandy.

Wheels, Wheels

Diane Millspaw
1987 Chevrolet Cavalier, silver

Bruce Van Kampen
1987 Buick Century, cream

John & Cleo Peterson
1988 Chevrolet Corsica white

IRS Warns of TDD Scam

Although the problem has been in the Midwest, TDD users all over the nation are warned to be on the lookout for calls from persons claiming to be Internal Revenue Service (IRS) agents. Impersonators set up an appointment with the TDD user (taxpayer) and show up at his/her home to demand payment of additional taxes.

The Internal Revenue Service does not do tax audits in this manner. Anyone who receives a call from an IRS agent should call the IRS, toll-free, at 800-428-4732 (TDD) during business hours and report the call.

Interpreter's Corner

If you are an interpreter in need of polishing your skills, contact the person nearest you. A time will be set up for you to work with the interpreter listed below and a deaf member of the community.

Salt Lake City	Annette Tull Betty Jones
Provo	Pat VanDeGraaff
Logan	Kevin Robb
Bountiful	Kirk Walker
Ogden	Lucy Greenwood Valerie Platt

The spring certification and evaluation will take place on April 9th and 16th, 1988. Please write to:

Pat VanDeGraaff
1669 N. Willowbrook Dr.
Provo, Utah 84604

to obtain an application form. If you have any questions call Pat at 373-3260 (evenings). The URID is anxious to have every Utah interpreter certified. We would like to see the quality of interpreting in Utah increase steadily. This will be possible if we are always trying to improve and always anxious to do our best. By working for certification or upgrading our certification, the whole standard of interpreting in Utah can be raised.

TTY Jottings

Utah Power & Light Co
40 E. 100 S.
Salt Lake City, UT 84111
220-6781

Salt Lake Valley Mental Health
7434 S. State St.
Midvale, UT 84047
566-4423

Sales Manager's Hours Announced

Louise Saathoff, appointed by the UAD Board to be sales manager, has announced her hours. She is in the office:

Mondays, 1:00 to 5:00 pm
Thursdays, 9:00 am to 12:00 noon
Fridays, 9:00 am to 12:00 noon

Her phone number is 295-8245. When you call, please be patient, as this phone number also serves the Utah Relay Service office and your call may need to be transferred to her office.

If she is not in, you may leave a message for her. Don Patterson will be around to help you when she is not there.

1987-1989

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UAD Bulletin

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Deadline for news and advertising is the 1st Monday of each month. The editor reserves the right to refuse any news or advertising submitted after the deadline.

The Bulletin is timed to arrive by the first of the month. Problems with not receiving it should be reported as soon as possible to the editor after this date is passed. Delivery dates will vary from area to area, even within the same city, due to bulk mail handling.

Subscribers are responsible for notifying the editor of address changes. The post office will not forward bulk rate mail and no back copies will be mailed. Your cooperation will be greatly appreciated.



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