



uad bulletin

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UTAH ASSOCIATION FOR THE DEAF, INC.

January 1987



January Happenings

Friday 2nd -- Salt Lake Frat meeting begins at 6:45 pm at Utah Community Center for the Deaf, 388 N. 400 E., Bountiful.

Saturday 3rd -- Robert Bonnell will be at the Center to take pictures for HIV cards from 9:00 am to 12:00 noon. Appointments should be made by calling him at his home. If there are no appointments by the Thursday before the HIV photo session, the session will be cancelled.

Saturday 3rd -- UAD Board of Directors meets at 9:00 am at the Center for the Deaf.

Monday 5th -- Self Help for the Hard of Hearing will have officers' meeting at 7:30 pm.

Tuesdays 6th, 13th, 20th, 27th -- Toughlove parenting class will be given by a Toughlove moderator along with Ronda Nelson. Class begins at 7:00 pm at the Center for the Deaf and continues for two hours.

Tuesday 6th -- Child Aid, from 1:00 to 4:00 pm, at the Center for the Deaf, will be sponsored by Davis County Health as a service to prevent child kidnapping by providing services such as fingerprinting, blood typing, recording of identifying information (such as birthmarks and scars), and hair mounting instructions. Parents with children 4 months to 16 years old are encouraged to bring them in for this service.

Wednesday 7th -- UCCD cooking class will give tips on stretching the food budget with casseroles and leftovers. Class is from 10:00 am to 12:30 pm at the Center for the Deaf.

Thursday 8th -- Utah Community Center for the Deaf advisory meeting will begin at 6:30 pm at the Center for the Deaf.

Saturday 10th -- Camera Club will meet at 9:00 am in the Center for the Deaf photo lab.

Saturday 10th -- Utah Registry of Interpreters for the Deaf will have a meeting beginning at 10:00 am, at the Center for the Deaf.

Saturday 10th -- Come out and hear what this new legislative bill is all about -- to provide TDDs at no charge to deaf phone customers, and to provide relay services. After speeches by Utah Deaf Access Coalition members, a question and answer session will follow. Be at the Center for the Deaf at 7:00 and rally for this!

Friday 16th -- Utah Athletic Club of the Deaf will have its winter general meeting at the Center for the Deaf, beginning at 7:00 pm.

Friday 16th -- Golden Spike Athletic Club of the Deaf will meet at 6:30 pm at the USD Multipurpose Room in Ogden.

Wednesday 21st -- Self Help for the Hard of Hearing will have its monthly meeting at the Center for the Deaf, 7:00 to 9:00 pm.

Thursday 22nd -- UCCD Health Class will focus on PMS -- premenstrual syndrome, beginning at 7:00 pm at the Center for the Deaf. This will be moderated by Ronda Nelson.

Friday 30th -- **Deaf Access Day** will be held at the Capitol, from 10:00 am to 2:00 pm. Come out and support the legislative bill for free TDDs and relay service!

Summary of Board Minutes

November 1, 1986 at the Utah Community Center for the Deaf. Present: D. Platt, R. Cochran, R. Walker, D. Mortensen, R. Welsh, P. Green, G. Laramie, N. Sausedo, M. Thurston, G. Gavros. Excused: Robert Sanderson. Eleven visitors were in attendance.

Bruce Van Kampen was sworn in as a new member of the UAD Board of Trustees.

Minutes of October 4, 1986 were read and approved with minor changes.

The report on the Miss Deaf Utah Pageant was given by Shirley Snow.

Copies of the amended 1987 United Way budget proposal was presented by Valerie Platt; questions were answered. The board accepted the revised form of the budget proposal.

The 1986 NAD convention financial report is still incomplete pending questioned bills to be paid by either NAD or UAD.

Roy Cochran updated the board on the November 15 Fishbowl plans.

The unfinished UAD Advisory Board business was put on the floor. It was moved and passed that the secretary mail out letters to all those whose names had been nominated as members of the Advisory Board.

Ronald Nelson was chosen as chairman of the 1987 UAD convention. The board decided to have a special meeting after the Fishbowl on November 15, on the issue of combining the Miss Deaf Utah pageant with the UAD convention.

It was mentioned that proposed changes in the interpreter policy be sent to Dennis Platt before the December meeting.

The board decided that gears were to be part of the three Model 28 TTYs which were drawn as door prizes at the last UAD convention; the \$20.00 paid are to be refunded to the winners. The secretary was directed to write a letter of apology to the winners.

The board decided to donate \$200.00 to the NCI Caption Club.

A motion made and passed directed that UAD donate useable Model 28 TTY parts to UCCD and that the remaining parts be sold as scrap iron, with the proceeds from the sale going to UAD.

Dave Mortensen reported on the Institutional Council.

Copies of the third quarter UAD financial reports, as yet unaudited, were given out to board members.

General agreement by board members was given to have the UAD president and the chairman of the board sit with Beth Ann Campbell to clarify the picture on UAD and UCCD.

Rodney W. Walker
Secretary

NOTE: Agenda items must be given to Dennis Platt at least 48 hours before the next meeting is to take place.

Gene Stewart Takes One Year Leave of Absence

Effective December 1, Gene Stewart is taking a one year leave of absence to take a career change, after 19 years as a counselor for the deaf and the hard of hearing. He is now working out of the Ogden Job Service as a job developer for the handicapped. At the end of one year, Gene will decide what direction he wishes to take.

Gene will continue as director of Independent Living Skills program, spending 6 hours a week at the Center for the Deaf.

At the time of writing, a replacement (for one year) had not been found for Gene's position as counselor. The next Bulletin should have news on this.

Education Bill to be Proposed

A legislative bill, the House Bill #65, is being prepared and being finalized without any input from deaf people.

This bill, which covers educational needs, would put the responsibility of preparing IEPs (Individualized Educational Program) on the local school district where a deaf child resides and not on the Utah School for the Deaf.

Local school districts are not sensitive to the needs of deaf children, as the school for the deaf is, and may hamper the right of a deaf child to the least restrictive environment guaranteed by federal law PL 94-142.

The USDB administration is getting involved in this bill in order to protect the rights of deaf children to education.

New Secretary Hired at UCCD

Kathy Gustin has been hired as an office technician, with responsibilities as secretary for the TTY shop and for the maintenance department, and as receptionist for the Center. She had worked for MedWest, a medical supply business, before coming to the Center.

As a daughter of deaf parents, Everett Gustin and Juanita Gilgren of SLC, Kathy comes well qualified to communicate with deaf people who come to the Center or call on the TTY.

continued in next column...

Telephone Access and Relay Service Bill

In August 1986 steps were taken to begin working on a bill to be presented to the 1987 legislature to plan and implement a program where the deaf and hearing impaired citizens of Utah will receive loaned TDDs and establishment of a relay service.

This bill proposes that the Public Service Commission (PSC) shall design and implement, through the State Division of Rehabilitation, a program whereby any customer of a telecommunication corporation which provides service through a local exchange, who is certified to have severely impaired speech or hearing, may obtain a telecommunication device capable of serving such persons at no charge to the customer beyond the rate for basic service. The program shall also provide a dual party relay system, using third party intervention, to connect deaf persons with normal hearing persons by way of intercommunications devices designed for that purpose (TDDs).

The bill is asking that a surcharge be imposed on each access line of each customer (there are approximately 700,000 lines in Utah) to the local exchange of any phone company in Utah at a rate of approximately 5 cents per line. These funds will then be used as a special revenue fund to provide TDDs to the deaf and hearing impaired in the state of Utah. It will also be used for the purchase, maintenance, repair and distribution of the TDDs. The bill makes it clear that deaf persons will be solicited for advice, counsel and physical assistance in serving for the design and implementation of the program.

The Utah Deaf Access Coalition is working hard and getting all other organizations to work towards getting this bill passed in this session of the legislature. If the bill passes this time, the program should and would be implemented by July 1989. This would allow a full two years to organize, purchase TDDs, set up the program and distribute the TDDs.

Plans on the calendar call for a rally night on December 12th at the Utah Community Center for the Deaf. Another rally night is planned for January 10th from 7:00 to 9:00 pm at the Center for the Deaf. These rally nights will familiarize the deaf community about the bill itself and show to contact legislators to support passage of the bill and undertake letter writing that will help the deaf community work towards getting this bill to become a reality and the system to work.

On January 30th there will be a Deaf Access Day at the State Capitol from 10:00 am to 2:00 pm. Deaf persons are encouraged to start planning for this day to meet their legislators.

Encyclopedia of Deaf People and Deafness Published

McGraw-Hill, a prestigious publishing company, put out The Gallaudet Encyclopedia of Deaf People and Deafness this past September. The editor is Dr. John Van Cleve, history professor at Gallaudet University.

The three volume, 1,500 page encyclopedia contains 287 entries about deaf people and deafness, selected from studies in the sciences, the social sciences and the humanities. Van Cleve worked closely with ten associate editors who were selected for their knowledge in specific areas and for their involvement in the deaf community.

The book, the first of its kind, has been in the works since 1980. It costs \$300 and to purchase a copy, you may wish to write to McGraw-Hill Book Company, 1221 Avenue of the Americas, New York, NY 10020 or John Van Cleve, Gallaudet University, 800 Florida Avenue, NE, Washington, DC 20002.

Independent Living Skills Project Going Well

A statewide project, the Independent Living Skills program covers many aspects of every day living skills -- sewing, health care, budgeting, cooking, almost anything you can think of. If you know of someone who could benefit from having an ILS support person coming out to set up one-on-one classes, call Shirley Snow or Diane Cornell at 533-5997. Remember, this is statewide, and is not limited to the Salt Lake area.

SL Frat Buys New HIV Equipment

The Salt Lake Frats has updated the Hearing Impaired Verification (HIV) program by the purchase of a better laminating machine. Since Robert Bonnell, the photographer for the HIV program, is at the Center often, appointments can be scheduled for a weekday if the first Saturday of the month is not possible.

Cost of the HIV card depends on the quality of picture you wish to have on your card. HIV cards with high quality photo will cost \$7.00 while cards with Polaroid photo will cost \$5.00.

UCCD Needs Pie Tins and Pint Canning Jars

For a project coming up this spring, the Center for the Deaf needs between 300 and 400 pie tins, either tin or aluminum foil, and between 300 and 400 pint canning jars. They can either be loaned or donated to the Center as you see fit. If you are loaning your pie tins or pint canning jars, label them on the bottom so they can be returned after the project.

Your Favorite TV Program Missing Its Captions?

Not too long ago, **Highway to Heaven**, which is publicized as having closed captions, was missing its closed captions for three straight weeks. This might not be a "disaster," but for a deaf person it is frustrating not to be able to call the station and let the engineer room know not all is well.

If the audio is missing, the station runs an open caption at the bottom to let the viewers know that audio difficulties are being experienced. Fine and good. At least the viewers know the station is on the ball. What about the deaf viewers who are missing their captions--their "audio"? Most stations do not have a decoder so that they can monitor and make sure captions are coming through. Locally, none of the stations have a TDD so that deaf viewers can call and get an answer.

Now is the time to **WRITE**. The next time you miss closed captions, write a short letter to the station, saying that you could not call because you are deaf and they do not have TDD, to let them know that closed captions were missing from the program you watched. The following are the addresses of local stations (phone numbers given are by voice only):

Channel 2 -- KUTV (NBC)
2185 S. 3600 W.
West Valley City, UT 84119
Phone: 973-3000

Channel 4 -- KTVX (ABC)
1760 S. Fremont Dr.
Salt Lake City, UT 84104
Phone: 972-1776

Channel 5 -- KSL (CBS)
55 N. 300 W.
Salt Lake City, UT 84180
Phone: 575-5880

Channel 7 -- KUED (PBS)
101 Gardner Hall, U of U
Salt Lake City, UT 84112
Phone: 581-3276

Channel 11 -- KBYU (PBS)
C-302 Harris Center, BYU
Provo, UT 84602
Phone: 378-5298

A Look At Closed Captioning Mechanics

Dennis Platt received a letter recently from Ed Carney, assistant to the president for consumer affairs at National Captioning Institute. The contents, which relate to the mechanics of how closed captioning is transmitted, are well worth sharing with our readers.

How signals (closed captioning) reach you: Captioned video is very different from captioned film. Captioned film has the captions printed directly onto the film. Captioned video, on the other hand, consists of three separate signals, transmitted simultaneously by the network: picture signal, audio signal and caption signal. NCI supplies captions (most of them) on floppy disk and they are run through an encoder which translates them into the signal. Customarily, the combined signals are run through the local station equipment and rebroadcast intact. A close examination of your TV screen will reveal 325 fine lines. The spaces between the lines are called blanking intervals. The 21st line from the bottom of your screen carries the caption signal. Line 18 carries Teletext signals such as CBS uses. Most CBS programs with captions are telecast via a system called dual mode. That means the signal is going out on both lines 18 and 21 at the same time.

On occasion, it has been found that some equipment in local stations has been adjusted so that Line 21 is "masked off." A simple readjustment with ordinary shop hand tools can correct this problem. We have learned that some stations (particularly true of NBC affiliates) have old -- and in some cases outmoded -- equipment which breaks down easily and frequently, and even more to the point, sends out a weak relay of the network signals. In consequence, location of the decoder, type of antenna if any, and distance from the local transmitter all can be contributing factors in poor reception of the captions. If on cable, reception could be affected by dampness, poor connections, poorly maintained equipment at the station, damage to relay towers by weather, birds, or influence of nearby shortwave radio -- the list is almost endless and has to be determined at each locality.

Sometimes even the networks do not realize no captions are being received until NCI people call them. ABC and PBS, at any rate, do have people monitoring captions most of the time, **but comparatively few local stations have decoders so unless and until a consumer complains, they often are unaware there is a problem** (editor's emphasis). Of course most consumers cannot reach the local station because 1) the station has no TDD; 2) if they do have, it is at the reception desk and after 5:30 pm all calls would automatically be routed to the production area, which just causes more frustration if the TDD is locked up in the front office! Sometimes, when there are no captions on the screen at all, it turns out that someone forgot to turn on the switch at the local station!



Know About 4-Digit Zip Code?

More than twenty years ago, the US Postal Service streamlined its delivery system by initiating the 5-digit zip code. You never see a piece of mail these days without the 5-digit zip code. Now, in an effort to streamline its delivery system even further, the government agency has started a 4-digit zip code system that will be added on to the present 5-digit zip code. It will become mandatory in a few more years.

If you now have a 4-digit zip code and it is not on your mailing label, let the UAD office know and it will be added on the computer.

Travels Here 'n' There

Judy Goelz of Tampa, Florida spent a month with her friends Nord & Claire Anderton....Willis Morton spent a week with friends in Phoenix and Chandler, Arizona....George and Dora Laramie took off for Fremont to visit Celia May and her family....Jerry, Nancy and Ruth Ann Taylor flew to Iowa to spend Thanksgiving with his family. John, who is attending an university there, also joined the family, before going on a month long trip through Europe....Robert and Mary Sanderson spent Thanksgiving in Southern California, with their two sons and a daughter in law....

Hospital Rounds

November 10 -- Colleen Hunter was in Riverview Hospital in Idaho Falls, Idaho for surgery on her left ankle and is now wearing a cast for six weeks -- her Christmas "present" will be getting it off on Christmas Eve!

November 19 --Wilma Powell, UAD interpreter, was in Holy Cross Hospital for abdominal surgery.

December 1 & 8 -- John Peterson had lens implanted in one eye, then the other, at Cottonwood Hospital in Salt Lake City.

December 6 -- Alice Castrovo, a deaf Californian on her way to Salt Lake City, was brutally attacked by a motel manager when she checked into her motel room in Fillmore.

Wheels, Wheels

Dennis & Valerie Platt
1982 Mercury Lynx station wagon
Silver gray

Rosemary Smith
1984 Honda
White with black trim

Elections

New officers for the Utah Registry of Interpreters for the Deaf Board are as follows:

President	Pat Van de Graaff Provo area 226-6643 (voice)
1st Vice President	Curtis Pendelton Ogden area 876-3469 (voice)
2nd Vice President	Annette Tull
& Treasurer	SLC area 969-7712 (TTY/voice)
Secretary	Sue Bahleda SLC area 966-8966 (voice)
Executive Director	Gene Stewart
Board Members	Dave Mortensen Kay Fulton
Trustees	Betty Jones Lucy Greenwood Ann Felter

Immunization Clinic Open Tuesdays and Thursdays

Davis County Health Department offers an immunization clinic at the Center for the Deaf every Tuesday and Thursday from 1:00 to 4:30 pm. Each shot costs \$3.00. If you or your child is in need of immunization, such as DPT, polio, flu or other vaccines, come to the Center.

News of Note

The family of Juan Archuleta celebrated his 80th birthday on November 1, with a dinner party in his honor.

December 3 -- An open house was held for Arthur Wenger in honor of his 94th birthday, at his home.

TTY Jottings

Addition to your present directory:

Stanley & Audrey Caldwell
West Valley City
974-5901

Rosemary Smith
Salt Lake City
363-5529

The 1987 TTY/TDD Directory is progressing smoothly as it goes into its final proofreading stage in preparation for printing. If all goes well, copies will be ready for sale about January 5th. The prices remain the same: \$2.50 per copy if bought in person, and \$3.00 if ordered by mail. For mail orders, send your check or money order to:

UAD Business Office
%Valerie Platt
388 North 400 East
Bountiful, UT 84010-4724

Update on Closed Captioning

(For dates and times of programs listed below, check your local listings. Also, for updates on closed captioned programs, check your TV -- turn to ABC, and be sure the decoder is turned to C1 and TEXT).

*** Coming up on CBS at a future date will be a new special, **Snoopy, the Musical**. Based on the hit off-Broadway play of the same name, the show is wrapped in rousing music and wild dances by our favorite flashbeagle, Snoopy.

*** If you can catch it, watch **Christmas in Washington** on Saturday, December 20 on NBC. John Forsythe will welcome the nation's first family, President and Mrs. Reagan, and a distinguished audience of notables from the nation's capital.

*** The Christmas Day Service from the National Cathedral will be broadcast for the fifth consecutive year with funds provided by the Episcopal Conference of the Deaf. The telecast will be available in some areas. Contact your local ABC station and ask them to broadcast this special program.

*** The National Captioning Institute (NCI) was inducted into the Video Hall of Fame recently for its service of closed captioning of home videos. During its first year in 1982, only 12 videos were closed captioned; today, eighteen video companies are involved in the service and over 700 titles have been closed captioned.

continued in next column...

*** CBS will offer **CBS Storybreak**, with closed captions, beginning in January. It will present animated adaptations of contemporary children's literature aimed at encouraging young people to read. Among the stories will be **The Gammage Cup, Mamma Don't Allow, Ratha's Creature, What Happened in Hamelin** -- all of which have won various literary awards.

*** Although it has begun broadcasting as of November 11, the NBC prime time news hour, **1986** will continue being broadcast on Tuesday evenings. Roger Mudd and Connie Chung are the news anchors, while correspondents Peter Kent, Ed Rabel, Lucky Severson and Maria Shriver contribute regular news stories.

*** **NCI Telecaption Marketing Memo** gives the information that this fall season will bring over 158 hours of programming with closed captions -- a 21% increase from the '85-'86 television season. ABC-TV's entire prime time schedule will be closed captioned and nearly 60% of NBC's prime time lineup will have closed captions.

*** Another program for children will begin January 26 on PBS -- **Square One TV**. It is a daily half hour program for 8 to 12 year olds, designed to promote interest and enthusiasm for mathematics.

*** **NCI Caption Club** is seeking members and money -- the goal for the 1987 club is at least 6,000 members and \$140,000 in funds. The 1986 club signed up 4,848 members and donations totalling \$119,228. Send your donations to NCI Caption Club, 5203 Leesburg Pike, Falls Church, Virginia 22041. Your membership and donation, however small or big, will make a big difference!



Effective December 22, 1986

Valerie Platt, busines manager and editor, will be on vacation until January 5 when she returns to work.

For all your sales needs at the UAD sales room, Robert Bonnell is available to assist you. He is at the Photo Lab at the Utah Community Center for the Deaf most days. Call him at 533-5997 and leave a message for him, or call him at his home, 943-7507 (T/SLC).

After Valerie returns to work, she will concentrate on paperwork -- the UAD Bulletin, Interpreter Program, bookkeeping, sales management. Robert will continue as sales agent for the UAD sales room.

If you have questions about your subscription, interpreting services, or are in need of information, contact Valerie. Sales queries on TDDs, sign language books, decoders and other merchandise at the UAD sales office can be directed to Robert. If one of them is not in the office, the other will help you the best they can.

In every home, in every heart

The lights of friendship glow

And once again it's time to greet

The friends it's nice to know.



*Edwige Dunbar
E. Louise Saathoff
George & Dora Laramie
Celia May, Dora & Laury Baldwin
Ruth Roberts
George & Dora Laramie
Lynn & Rosie Losee & family
Verl & Cleo Thorup
Alfred Goetz
Nellie Sausedo
Mabel & John Hutchinson & family
Ricky & Gaye Berg & family
Kenneth, Ilene, & Duane Kinner
Greg & Deanne Montgomery
Keith & Jean Nelson
Ruth E. Smith
Rosemary Smith
Edith Wheeler
Pearl Huseman
Kenneth & Priscilla Burdett
Pete & Sally Green
Marlin & Cheryl Green
Irwin & Traci Green
Daren & Diane Green
Marsha Thurston
Bruce Van Kampen
Vivian J. Miller
Olive Stanley
Arnold & Zelma Moon
Kathryn Jones*

*Joe & LaVern Burnett
Don & Beth Jensen
Ron & Kristi Nelson
Robert & Lorraine Welsh
Paulino & Vera Garahana
Phyliss Penman
Bruce & Vera Eyre
Carol Masich
Gladys B. Wenger ...
Dorothy Fisher
LaRue Ross
Dennis & Valerie Platt
Robert & Mary Sanderson
The Roy Cochran Family
Jay & Janet Barker
Ralph & Merle Allen
John & Cleo Peterson
Edwin & Ann Thatcher
Dave & Shanna Mortensen
Varian & Lila West
Billy D. West
Jerry & Nancy Taylor
Eugene Plumby
Sandra Bisignano
John & Clara Kendall
Donovan & Dona Mae DeYarmon
Marlo Honey*

Wishing you...

Holiday joy,

Holiday cheer,

And a whole lot of happiness

All through the year.



1985-1987

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UAD Bulletin

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Deadline for news and advertising is the 2nd Monday of each month. The editor reserves the right to refuse any news or advertising submitted after the deadline.

The Bulletin is timed to arrive by the first of the month. Problems with not receiving it should be reported as soon as possible to the editor after this date is passed. Delivery dates will vary from area to area, even within the same city, due to bulk mail handling.

Subscribers are responsible for notifying the editor of address changes. The post office will not forward bulk rate mail and no back copies will be mailed. Your cooperation will be greatly appreciated.



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